



May 4th, 2010

Dear Cliffs Resort:

Congratulations on being chosen as an Expedia Insiders' Select hotel, one of Expedia's top-ranked properties!

The Expedia Insiders' Select list is an annual award recognizing the very best hotels available in Expedia's global marketplace, as judged by the experiences of Expedia's customers. Based on more than one million hotel reviews submitted by our travelers, your hotel was identified as consistently delivering superior services, an exceptional guest experience and notable value. The Expedia Insiders' Select program includes only a small percentage of the top-ranked hotels offered globally across Expedia sites-earning a place on the Insiders' Select list is a testament to your ongoing commitment to excellence.

Sincerely,

Gary Fritz and Dhiren Fonseca
Co-Presidents, Expedia Partner Services Group